

**Welcome to the 2018
VLA College & Special Libraries Fall Program**

People at the Center: User-Focused Librarianship

November 9, 2018 | Vermont Technical College

Many thanks to our sponsor!

EBSCO

Schedule of the Day

9:00 – 9:30 AM	Registration & Breakfast
9:30 – 9:40 AM	Opening Remarks
9:40 – 10:25 AM	Journey Mapping in the Durick Library <i>Presented by Beth Dietrich and Stacey Knight, Saint Michael's College</i>
10:25 – 11:10 AM	Mentoring the Mentors: A Pilot Project in Information Literacy <i>Presented by Daisy Benson and Scott Schaffer, University of Vermont</i>
11:10 – 11:20 AM	Break
11:20 – 12:05 PM	DIY Video Streaming at a Small Academic Institution <i>Presented by Amy Frazier, Middlebury College</i>
12:05 – 1:00 PM	Lunch
1:00 – 1:15 PM	Challenges & Rewards with an Institutional Repository: ScholarWorks @ UVM <i>Presented by Fred Pond and Chris Burns, University of Vermont</i>
1:15 – 1:30 PM	How Can We Help You? Feedback to the Vermont Department of Libraries <i>Vincent M. Livoti, Statewide Consult for Special Populations and Director, ABLE Library</i>
1:30 – 2:15 PM	What Do Our Users Really Think? Effective Survey Design for Academic Libraries <i>Presented by Joshua Becker, Southern New Hampshire University</i>

2:15 – 2:25 PM	Break
2:25 – 2:40 PM	Small-time UX: Doing User Research on Limited Time and Limited Budget <i>Presented by Sarah Sanfilippo, Southern Vermont College</i>
2:40 – 3:25 PM	Let's Meet at Your Place: Integrating Library Content Into a Student Portal <i>Presented by Daisy Benson, Gary Atwood, Dan DeSanto, and Graham Sherriff, University of Vermont</i>
3:25 – 3:30 PM	Closing Remarks
